

Privacy Policy

Welcome to FUJIFILM

We at FUJIFILM are pleased that you are visiting our website and thank you for your interest in our company, products and services. It is important to us that your privacy is protected whilst using our website. We collect, process and use personal data on our website under www.fujifilmeshop.be/webwinkel in accordance with the applicable data protection laws, including in particular the General Data Protection Regulation (EU) 2016/679 (GDPR).

Controller

The data controller in relation to any personal data that is collected through this website is

FUJIFILM Belgium NV, Europark-Noord 21-22, 9100 Sint-Niklaas, Belgium ("FUJIFILM").

e-mail: dataprotection_ffbe@fujifilm.com

Managing Director / Managing Board: Alexis Van Oostende

For further information please see our "Legal Notice".

Collection and processing of personal data

In principle you can visit and use our website without telling us who you are. We do not require any registration. Without further information from you we only collect and process certain technical information, including the name of your Internet Service Provider, the webpage from which you came to us and the pages that you visit on our website. This information is only used for purposes of provision of our website. This data is also analyzed for statistical purposes, whereby you remain anonymous as an individual user.

We process your personal data based on your consent, for the performance of a contract or as necessary for the purposes of our legitimate interests, including for responding to your enquiries and to customize and improve our web offerings, products and services in accordance with your preferences (Art. 6 (1) (a), (b) and (f) GDPR).

Personal data is only collected if you provide us with this information, e.g. in order to register for personalized services, and only processed and used for the provision of these personalized services, or in order to process your enquiries.

Furthermore, in connection with the personalized services we are entitled to process and use your data for advertising and market research purposes or for personalized provision of services if you have given your consent. If you give your consent the information accessed by you whilst visiting our websites can be stored in a user profile in order to be able to offer you information specifically personalized for you (e.g. in the form of a newsletter or other marketing communication). You can withdraw your consent at any time with effect for the future.

If you use personalized services we will use your personal data required for the provision the services for the duration of your registration and thereafter for as long as required or permitted under applicable laws. We share your data with affiliated Fujifilm companies if this is necessary to respond to your enquiries or if necessary for the provision of the services. We may forward enquiries regarding our products and services also to a distributor that is responsible for the relevant product or service category and region.

Use of our webshop

We collect personal data that you provide to us when placing your order, when contacting us or when registering for a customer account in connection with the use of our webshop. The type of data we collect is obvious from the data input fields [and upload features] used on our website. [Depending on the specific interface, upload features can require your consent and can contain links to other websites.] We indicate for relevant fields [and file] types whether the information is voluntary or is required to use our services.

Customer account, placing an order

When you register for a customer account we usually collect name, e-mail address and password. In addition, you can provide your address, including billing and delivery address in your customer account. When placing an order, we collect data on the goods you have selected, corresponding pricing information, [picture files, information on gift options, third parties' address information for delivery] any vouchers you might use, your billing and delivery address, and the selected method of payment and shipping. In connection with the fulfilment of orders we collect in particular information regarding payment, delivery and returns. To receive our newsletter or other marketing communication, you must enter your e-mail address; we also collect and use information regarding your newsletter/other marketing communication confirmation and the use of our information services. We might also collect information about the quality and success of our e-mail marketing (e.g. by analysing the opening or click rates of our e-mails). In order to provide you with personalized offers and information, we might use your purchase history or other interactions with us to analyse which offers could be of interest for you. In connection with our customer services we might collect and use further information regarding your enquiries you might have and our handling thereof, including any related correspondence.

We use the information provided by you to process your order and to respond to other enquiries. After complete fulfilment of the contract, your data will be stored until expiry of the statutory retention periods under applicable tax and trade laws. Your personal data will only be used for other purposes if you have given your consent to the use of your personal data, if we are authorized or required to use your personal data for regulatory purposes, or if we reserved the right to use your personal data in accordance with applicable laws and as further described below.

If you have created a customer account, we store your data for as long as you maintain your customer account. You may have your customer account deleted at any time; please send us a message to the contacts mentioned hereunder. In the

event of deletion of your customer account, we store the relevant data only to the extent necessary to fulfil a contract or to the extent permitted or required by law.

Under your customer account, you can administer your contact data and view your current and past orders (as applicable). You can also ask us to delete your account any time by sending an e-mail to dataprotection_ffbe@fujifilm.com. Please treat your access data as confidential and do not share your password with any third parties. We are not liable for any abuse of your password, unless caused by us. As long as you do not sign out you will stay logged in on our website. This allows you to use our website and the various functions without having to log in again. If you wish to change your personal information or place an order, you will be asked to enter your password again. Please close your browser at the end of the session, especially if a third party can have access to your computer. If you become aware of, or if you suspect that a third party has obtained unauthorized access to your access data or used your account, please change your password without undue delay and inform us by e-mail.

Data transfer to perform a contract

For the performance of our contractual obligations, we can employ a third party that produces the ordered goods on our behalf and transfer data necessary for any such product to the third party. Such third party will be subject to strict contractual obligations to comply with our instructions and applicable data protection laws as our processor. We also transfer certain of your data to the carrier chosen for delivery to the extent necessary for delivery of goods to you or to the third party designated by you. [Depending on the payment service selected during the ordering process, we will also transfer certain of your personal data to the provider of such payment service (“Payment Provider, Ingenico”) to the extent necessary for payment processing].

[Where you elect to pay by credit card/debit card we use a third party payment service provider in order to take your payment details and provide access to your payment service. Our third party payment service provider will be subject to strict contractual obligations to comply with our instructions and applicable data protection laws as our processor. We will transfer certain of your personal data to our third party payment service provider and they will use that information and the payment details you provide in dealing with the provider of the payment service selected (“Payment Provider, Ingenico”) to the extent necessary for payment processing. We will not have any access to the payment details you provide to our third party payment service provider.] The Payment Provider may also collect certain data, in particular if you create or have created an account with the Payment Provider. In such case, you might have to register or log in with your access data or your account with the Payment Provider during the ordering process. We will not, neither we nor our third party payment service provider, have any access to your account with the Payment Provider or the respective login data. For the processing of the payments the respective terms and conditions of the Payment Provider and the privacy policy of the Payment Provider will apply.

Credit check and scoring

We do not perform a credit check ourselves and do not use any own credit scoring. However, credit checks and scoring can be performed by the provider of the payment service selected during the ordering process. For the processing of the payments

the respective contractual terms of the payment service providers and their data protection terms apply.

Transfer to authorities

Any transfer of your personal data to authorities will only occur in accordance with mandatory laws.

Newsletter and advertisement

Data usage when registering for e-mail newsletters

If you subscribe to our newsletter or to receive other marketing communications, we will use the personal data necessary or separately provided by you to send you our e-mail newsletter or other marketing communication as agreed. You can withdraw your consent and unsubscribe from the newsletter or other marketing communication at any time either by sending a message to us or via a dedicated unsubscribe link in the newsletter or other marketing communication without incurring any cost other than the transmission costs you incur with your own provider according to your usual rate.

Data usage for e-mail advertising without subscription and your right of objection

If we receive your e-mail address in connection with the sale of goods or services and you have not objected to this, we are entitled to regularly offer you similar goods and services, such as the one you purchased by using your e-mail. You can withdraw your consent to such use of your e-mail address at any time in the future by sending a message to us or via the unsubscribe link provided in our e-mails without incurring any cost other than the transmission costs you incur with your own provider according to your usual rate.

Use of data for postal advertising and your right to object

We can be entitled by applicable laws to store your first and last name, postal address and, if applicable, your title and academic degree and use it for advertising to you, in particular for sending offers and information about our goods and services by postal services. You can object to this use of your data at any time for the future by sending a message to us, without incurring any cost other than the transmission costs you incur with your own provider according to your usual rate.

Use of cookies, webtools and social media plug-ins

Various web tools (analysis programmes and social media services) have been integrated into our website that use “cookies”. Cookies are text files that are sent by a web server to the user’s browser in order to store information on the user’s PC via the browser that is being used, for example the user’s current IP address and information about the user. The next time the web server is accessed, the applicable data regarding the user is transmitted from the Cookie file. You can deactivate the use of cookies via your browser settings at any time. Please note, however, if you do not accept cookies, you may not be able to use certain or all features of our website.

On our website, plug-ins for the following social networks have been or are integrated (hereinafter collectively referred to as “networks” or “network”):

- **AddThis**, operated by the company AddThis, LLC, 8000 Westpark Dr., Suite 625, McLean, VA 22102, USA (“AddThis”). Further information on data protection and data processing by AddThis as well as your options for settings and your rights can be viewed at www.addthis.com/privacy.
- **facebook.com**, operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA (“Facebook”). The plug-ins are indicated with a Facebook logo (white “f” on a blue tile background a “Like” (thumbs up) symbol) or are identified with the addendum “Facebook social plug-in”. The list of Facebook social plug-ins and their appearance can be viewed at www.facebook.com/policy.php.
- **Twitter**, operated by Twitter, Inc., 795 Folsom St., Suite 600, San Francisco, CA 94107, USA (hereinafter referred to as “Twitter”). The plug-ins can be identified by the Twitter logo (bird outline/relief in various colours against various backgrounds). The various Twitter logos which are used to indicate the plug-in can be viewed on the Twitter website under about.twitter.com/en_us/company/brand-resources.html.
- “G+” button of the social network **Google Plus**, operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States (“Google”). The button can be identified by the symbol “G+” against a white background. Further information about this can be found at www.google.com/intl/policies/policies/privacy/.
- **Pinterest** - Pinterest Trademark Agent, 635 High Street, Palo Alto, CA 94301 USA www.pinterest.com/about/privacy.
- **Instagram** - Instagram LLC, 1601 Willow Rd, Menlo Park CA 94025, USA <http://instagram.com/legal/privacy/>.
- **Youtube** - YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066 USA www.youtube.com/t/terms
- **del.icio.us** - AVOS Systems, Inc., 273 S. Railroad Ave., Suite A, San Mateo, CA 94401 USA del.icio.us/privacy.
- **LinkedIn** - LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043 USA www.linkedin.com/legal/privacy-policy.

All of these network plug-ins essentially work according to the same basic principle as described below:

When you access our website, the network plug-ins can potentially create a direct connection between the user’s browser and the server of the respective network.

The content of the relevant plug-in will be directly transmitted from the network to your browser, which will integrate it into the website. We have no influence regarding the scope of the data which is collected with the aid of the plug-in. Therefore, we can only inform you about the information which is publicly accessible according to our current state of knowledge (see above). The integrated plug-in informs the network that the user has accessed our website and informs the network of the user's IP address. If the user is logged in to the network of this plug-in at that point in time, the network will be able to link the visit with the user's account.

If the user interacts with these plug-ins, for example in the case of Twitter by clicking on "Tweet This" or with Facebook by clicking the 'I like' button or making a comment, the corresponding information will be transmitted directly from the user's browser to the network where it will then be stored. Furthermore, additional personal data can also be transmitted and stored there, for example the user's IP address, personal browser settings and other parameters.

If you are a member of the respective network and do not want it to collect information about you via our website and to link this information with the data that the network has already stored about you, then please close this website, log out from your user account for the respective network and afterwards visit our website once again.

If you are not a member of the network or you have logged from the network before visiting our website, the possibility still exists that the network will ascertain (at least) your IP address and store it. Please note that this information is already exchanged when you visit our website, whether you interact with the plug-ins or not.

Web statistics tools, Targeting

Google Analytics

This website uses Google Analytics, a web analytics service provided by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA ("Google"). Google Analytics uses so-called cookies, i.e. text files that are stored on your computer and that allow an analysis of the way you use our website. The information generated by the cookie is usually transmitted to a Google server in the USA and stored there. Google complies with the EU-US Privacy Shield Agreement and is registered with the US Department of Commerce's ES-US Privacy Shield Program (for details and individual registrations go to www.privacyshield.gov). However, if IP anonymisation is activated on this website, your IP address will be truncated by Google beforehand within member states of the European Union or other parties to the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be sent to a Google server in the US and shortened there. Google uses this information on our behalf to evaluate the use of our website by you, to compile reports on the website activities and to provide other services related to the website and internet usage to us.

Please note that we use the code "ga('set', 'anonymizelp', true);" to ensure the anonymous collection of IP addresses (so-called IP masking). As a result, IP addresses are processed in shortened form, which means that direct personal reference can be excluded.

You can deactivate the use of cookies via your browser settings at any time. Please note, however, if you do not accept cookies, you may not be able to use certain or

all features of our website. Furthermore, you can prevent the collection by Google of the data generated by the cookie and related to your use of the website (including your IP address) as well as the processing of such data by Google by downloading and installing the browser plug-in available under the following link <http://tools.google.com/dlpage/gaoptout>.

For more information about privacy in connection with Google Analytics, please visit: <http://www.google.com/intl/en/analytics/privacyoverview.html>.

Facebook-Pixel - Re-Marketing / Re-Targeting

We use online retargeting technologies, such as Facebook's Facebook Pixel, 1601 South California Avenue, Palo Alto, CA 94304, USA. These technologies allow us to specifically target those users with online advertising who are already interested in our products on our partners' websites. For this purpose so-called counting pixels can be integrated on our websites. When accessing our pages, a connection between your browser and the server of Facebook is established via the counting pixel. This allows Facebook to associate your visit to our pages with your Facebook account (if existing) and to see if Facebook ads have been successful. This serves us for statistical and market research purposes. We do not have exact information of the content of the data transmitted to Facebook and its use by Facebook. However, when using such tools, we make sure that our partners, in addition to the IP address, are not provided with any known data records, such as e-mail addresses or telephone numbers of our customers. Further information on the "Facebook Pixel" can be found in the Facebook privacy policy at <https://www.facebook.com/about/privacy/>.

If you do not wish to use such a cookie, you can prevent the use of online retargeting technologies. If you are a Facebook user, this setting can be made directly in your account. This link takes you directly to the appropriate setting: https://www.facebook.com/ads/website_custom_audiences/. If you are not a Facebook user, you can set an opt-out cookie using a browser check. This offers e.g. following page: <http://www.youronlinechoices.com>.

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This website uses "DoubleClick", a service provided by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA ("Google"). Doubleclick by Google uses cookies to show you advertisements that are relevant to you. Your browser will be assigned a pseudonymous identification number (ID) to check which ads have appeared in your browser and which ads have been viewed. The cookies do not contain any personal information. Using the DoubleClick cookie allows Google and its affiliate websites only to serve ads based on previous visits to our or other websites on the Internet. The information generated by the cookies is transmitted by Google for evaluation to a server in the USA and stored there. A transfer of the data by Google to third parties takes place only due to legal regulations or in the context of data processing relationships.

By using our website, you agree to the processing of the data collected about you by Google and the manner described above, the data processing and the stated purpose. You can deactivate the use of cookies via your browser settings at any time. Furthermore you can choose the settings of commonly used browsers so that you are informed about the setting of cookies and individually decide on their acceptance, or exclude the acceptance of cookies for specific cases or in general. Please note, however, if you do not accept cookies, you may not be able to use certain or all features of our website. Furthermore, you can prevent the collection by Google of the data generated by the cookie and related to your use of the website (including your IP address) as well as the processing of such data by downloading and installing the browser plug-in available under the DoubleClick Deactivation Extension link (<https://support.google.com/ads/answer/7395996?hl=en>). Alternatively, you can opt out of DoubleClick cookies via Advertising Settings on Google (<https://adssettings.google.com>) or on the Digital Advertising Alliance website (<http://www.youronlinechoices.com>).

Optimizely

This website uses Optimizely, a web analytics service from Optimizely, Inc., ("Optimizely"). Optimizely uses so-called cookies, i.e. text files that are stored on your computer and that allow an analysis of the way you use our website. The information generated by the cookie is usually transmitted to and stored by an Optimizely server in the USA. However, if IP anonymization is activated on this website, your IP address will be truncated by Optimizely beforehand within member states of the European Union or other parties to the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be sent to an Optimizely server in the USA and shortened there. Optimizely uses this information on our behalf to evaluate the use of our website by you and to compile reports on website activity. The IP address sent by Optimizely from your browser will not be merged with other Optimizely data. You can deactivate the use of cookies via your browser settings at any time. Please note, however, if you do not accept cookies, you may not be able to use certain or all features of our website. Furthermore, you can prevent the collection by Optimizely of the data generated by the cookie and related to your use of our website (including your IP address) as well as the processing of such data by Optimizely by following the instructions on http://www.optimizely.com/opt_out.

Data Security

FUJIFILM takes adequate technical and organizational security measures in order to protect your personal data from being misused and to prevent the loss of your data. Your personal data is saved in a secure operating environment that is not accessible to the public. All personal data provided by you in the course of registration or use of personalized services will be transferred in encrypted form in order to prevent misuse of the data by any third party.

Transfer, export and processing of the data outside the EU/EEA

Other than described herein, no transfer will take place to third parties outside the Fujifilm Group. Personal data of users of our website from outside the EU/EEA can be transferred to affiliates of FUJIFILM or distributors outside EU/EEA that are responsible for the relevant product or service category and region.

External links

Our website can contain links to other websites. Please be aware that FUJIFILM is not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave one of our websites and to read the privacy statements of each and every website that collects personal data. This privacy policy applies solely to information collected by our websites.

Further information and contacts, information, corrections, blocking and deletion.

You can contact our General Management using the following contact information:

FUJIFILM Belgium NV, General Management, Europark-Noord 21-22, 9100 Sint-Niklaas Belgium, dataprotection_ffbe@fujifilm.com

You have the right to request from us access to and rectification or erasure of personal data or to restrict processing of your personal data or to object to such processing as well as exercising your right to data portability in accordance with the GDPR and applicable laws. Please contact the address given above by email or by mail.

You have the right to lodge a complaint with a competent supervisory authority in accordance with the GDPR and applicable laws if you consider that the processing of personal data relating to you infringes the GDPR. For this purpose, you can contact in particular the supervisory authority in the EU Member State of your habitual residence or the place of the alleged infringement.

FUJIFILM reserves the right to change, amend, or update this privacy policy. If we do decide to change our privacy policy, we will post the revised privacy policy. On return visits to our site, please remember to review the privacy policy for any changes, since continued use of our site after any posted revision indicates your consent to our use your information in accordance with the changed, amended, or updated privacy policy.